

# **BY-LAW OF THE MUNICIPAL CAMPSITE “LE RAYONNEMENT”**

## **Article 1 – General Rules**

The provisions of this by-law shall apply by operation of law to any person entitled to reside in the grounds of the Camping municipal «Le Rayonnement».

Settling on said land implies the unconditional acceptance of this Regulation.

No one may take up residence there.

## **Article 2 – Conditions of admission**

To be allowed to enter and settle on the campground, you must have the authorization of the manager or his deputy, at the Reception Office. The latter has an obligation to ensure that the campground is kept in good order and that these rules of procedure are observed.

For reasons of safety, fragility of the tread and size of the pitches, caravans and motorhomes of more than 8m and/or double axles are not accepted.

## **Article 3 – Formalities on arrival**

Upon arrival, campers, passengers or tourists wishing to settle in the camp must contact the Manager or his alternate at the Reception Office, to review these regulations and complete the formalities.

On the day of arrival, prior to check-in, any camper may inspect the land and site proposed by the Camp Manager.

Campers who stay one or two nights must pay the payment at the time of registration.

The nights are counted from 1 pm to noon.

For the occupants of the mobile homes, arrivals are made after 16:00 and departures before 10:00.

For occupants of bare pitches, arrivals are made after 1pm and departures before midday.

These schedules are subject to variation by authority of the Camping, subject to special circumstances and a 72-hour notice period.

## **Article 4 – Reservations**

A pre-booking can be made from one year to the next. A payment of 30€ of administrative costs, non-refundable, except on presentation of a medical certificate or a death certificate, and deductible from the possible stay invoice, is required at the time of the pre-booking request.

For all reservations and taking into account the possibilities of reception, it may be required the payment of deposit (not recoverable except by registered mail and reasoned at least 30 days before the planned date of stay). The amount of this deposit is fixed at 25% of the total price of the desired service.

The Mayor is authorized to repay certain sums paid by way of deposit or deposit, in case of force majeure for the municipality or a decision of a public authority making it impossible to use the municipal service concerned.

The Mayor may apply, on the basis of the fixed municipal tariffs voted, a pro rata temporis, in case of force majeure or decision of a public authority resulting in partial use in time of the municipal service concerned.

No bare site number will be definitively and contractually assigned in advance. Only wishes can be formulated during pre-reservations and reservations.

## **Article 5 – Facilities**

The tent, caravan, motorhome and all ancillary equipment must be installed at the location indicated, within the limits of the location and in accordance with the instructions of the Manager or his alternate.

The vehicle must be parked in the same location.

No stay of more than one month is accepted.

The Manager may, depending on the circumstances and operational requirements, move campers to other locations, but in an exceptional and motivated manner.

## **Article 6 – Reception Desk – Fees**

The Reception Office will be open according to posted schedules. They will vary depending on the season and the attendance of the camp.

You will also find all the information about the camp's services and information about the sports facilities, the tourist and cultural riches of Rochefort and its surroundings, punctual events and various useful addresses.

The fees are collected at the Reception Office by the Field Manager, who is a steward of the campsite's recipes or by his assistants, according to the tariff posted at the entrance, voted by the City Council:

- for bare sites, the invoicing is calculated in number of nights.

- for mobile homes, the invoicing is calculated as the number of weeks indivisible in nights or in periods of two consecutive nights. Each night not consumed remains due.

The tourist tax is invoiced, in addition to the payment of the service due to the campsite, according to the rules set by the general code of local authorities, the tariff deliberations of the Community of agglomeration Rochefort Ocean and the Departmental Council of the Charente-Maritime.

The user will pay, **24 hours before his departure**, the balance of the sum corresponding to the time of the planned stay.

In the event of an extension of the initial period of stay, the user must inform the Manager or his alternate of his intention 24 hours in advance and pay him additional days of stay, subject to availability.

In case of non-payment of the sums due, the exclusion of the Campsite will be requested by the Mayor or his representative.

Payment by check, holiday check, credit card or cash is accepted.

### **Article 7 – Dress**

The users of the camp must not, by their activities or their behaviour, cause any inconvenience at any time whatsoever to the other occupants, especially between 22:00 and 7:00, except event provided by the Campsite.

Any political or religious meeting, propaganda or commercial activity, are strictly prohibited within the Campsite, except for exceptional or commercial events organized by the Campsite.

### **Article 8 – Games**

Ball games and other games that are inconvenient or dangerous to neighbours are not allowed near tents, caravans and mobile homes. A safe but unsupervised playground is available for children, under the responsibility of their parents.  
Bowling is permitted on the court portion reserved for this purpose.

Within the framework of an animation, games, outings, visits or other can be organized by the Camping within its walls or outside. Unless proven fault, the campsite declines all responsibility in case of accident occurring on the occasion of the participation of users in the proposed animations. In addition, for obvious safety reasons, minors must systematically be accompanied by a major responsible.

### **Article 9 – Visitors**

Visitors may be admitted to the camp with the prior authorization of the Manager and under the responsibility of the campers who receive them, but must **absolutely** leave their vehicle outside.

## **Article 10 – Traffic and Parking of Vehicles**

Inside the camp, vehicles must drive at a speed of less than 5 km/hour.  
Access and traffic are prohibited from 10 pm to 6 am, users leaving or returning to the campsite in this period are required to leave their vehicle outside the Campsite.

Inside the campsite, vehicles must park according to the instructions given to the Reception Office. The engine of each vehicle will be switched off systematically during its parking, in any place of the campsite.

## **Article 11 – Cleanliness – Hygiene**

Everyone is required to refrain from any action that could harm the cleanliness, hygiene and appearance of the camp (sanitary facilities included).

It is forbidden to throw sewage on the ground, in the gutters and at the foot of the vegetation. They must be emptied in the facilities provided for this purpose.

Household waste, waste of all kinds (including plants), papers must be deposited in containers by selective sorting (see document made available to the reception office).

Washing is strictly prohibited outside the bins provided for this purpose (personal electric washing machines cannot be connected in the sanitary room).  
The spreading of the linen will be tolerated until 10 o'clock, near the shelters, provided that it is discreet and does not bother the neighbors. It should never be made from trees.

It is forbidden to drain car engines. Washing vehicles is not allowed.

## **Article 12 – Compliance with Facilities**

Plantings and floral decorations must be respected. It is forbidden for campers to plant nails in trees, to cut branches, to make plantations.

It is also not permissible to demarcate the location of an installation by personal means, nor to dig the ground, which must be kept in a constant state of cleanliness.

Any damage to vegetation, fences, soil and camp facilities will be billed by the City to the perpetrator.

Dogs and other animals will always be kept on a leash and should never be left free. They must not be left in the camp, even locked up, in the absence of their masters, who are

entirely responsible for it and must ensure that they leave no droppings in their path. A bag dispenser for canine droppings is available near the reception desk. In addition, their owners must hold the vaccination certificate of their animal, a prerequisite for any admission formality.

### **Article 13 – Security – degradation**

Open fires (wood, charcoal, etc.) are strictly prohibited except in the Pitches reserved for this purpose and during the activities organized by the Campsite. The stoves must be kept in good working order. Fire extinguishers are available to all. In the event of a fire, the manager or alternate must be notified immediately, or even the firefighters.

A first-aid kit is at the reception desk and a defibrillator is at the animation room.

### **Article 14 – Liability – Theft**

Campers are responsible for their own facilities. They must own and maintain their insurance contracts.

The manager is not responsible for theft and damage.

The costs incurred by the camper or his guest for any deterioration of the facilities of the campground or its equipment will be charged by the City to their author.

### **Article 15 – Infringement of the rules of procedure**

In the event that the resident disturbs the stay of other users or does not comply with the provisions of these rules of procedure, the Manager or his representative may orally and in writing if he deems it necessary, give the latter notice to cease the disturbances.

In the event of a serious or repeated breach of the rules of procedure and after the manager has given notice to comply with them, the manager may unilaterally terminate the contract.

In the event of a criminal offence, the Manager may call on law enforcement.

### **Article 16 – Complaints box – suggestions – disputes**

A satisfaction sheet, intended to receive suggestions, appraisals and complaints for a better functioning of the Campsite, is available to users at the reception desk. Each record will be read and analyzed by the manager.

These cards can also, if their authors wish, be deposited directly at the City Hall with the Mayor's Secretariat.

Any disputes relating to the application of these provisions will be settled by the municipal responsible for the Camping, and if necessary by the Mayor or his representative.

In the absence of an amicable agreement and in the absence of a response to a letter of complaint (addressed to Mr Le Maire - 119 rue Pierre Loti - 17 300 ROCHEFORT) within a reasonable period of two (2) months, the Customer consumer within the meaning of article L.133-4 of the code of consumption has the possibility to seize free of charge the following mediator : Société de la Médiation Professionnelle - 24, rue Albert de Mun 33000 BORDEAUX pursuant to Article L.615-1 of the Consumer Code. The commercial name to be entered is Mediator of consumption Mairie de Rochefort.

#### Canvassing Policy:

We inform you of your right to subscribe to the opposition list for telephone canvassing and suggest you register on Bloctel. Bloctel is the list of opposition to telephone canvassing on which any consumer can register free of charge in order to no longer be solicited by telephone by a professional with whom he does not have an ongoing contractual relationship, in accordance with Law No. 2014-344 of 17 March 2014 relating to consumption. The law specifies that it is forbidden for any professional, directly or through a third party acting on his behalf, to solicit telephonically a consumer registered on this list, with the exception of cases listed by law.

For more information: <http://www.bloctel.gouv.fr/>

To register: <https://conso.bloctel.fr/>

### **Article 17 – Execution**

The Director General of City Hall Services, the Commissioner of Police, the Police Municipal, the Manager and the staff of the Campsite, are each responsible for the execution of this by-law, which will be posted at the Campsite.

Done at Rochefort, 20/05/2021

**Mayor,  
Hervé BLANCHÉ**